

SUSTAINABLE SUPPLY CHAIN

TOM 3,282,211

Proportion of the Expense in Local Suppliers

Item	2016						2017						2018						2019					
	Colombia		Central America		Total Central		Colombia		Central America		Total Central		Colombia		Central America		Total Central		Colombia		Central America		Total Central	
	COF	HRG	COF	HRG	COF	HRG	COF	HRG	COF	HRG	COF	HRG	COF	HRG	COF	HRG	COF	HRG	COF	HRG	COF	HRG	COF	HRG
Purchase of goods and services	1,212,351,450,732	254,021,815	123,801,458,234	43,771,467	1,339,912,539,027	445,298,582	746,509,352,441	850,314,506	106,458,256,843	95,978,608	853,298,319,250	258,591,414	721,833,538,574	244,096,102	138,816,278,350	46,78,177	858,495,316,334	200,372,270	264,508,815,820	201,821,222	114,710,235,652	34,938,440	1,179,878,824,420	328,829,667
Purchases made from local suppliers	861,842,491,293	320,477,622	97,979,855,646	30,651,891	1,059,811,258,039	353,129,513	610,347,349,972	224,847,935	88,051,846,630	29,905,911	756,889,196,606	253,622,648	692,855,850,684	203,919,461	90,087,269,121	30,471,630	892,843,120,845	234,385,690	285,459,925,188	269,893,387	97,445,741,742	29,680,021	982,805,866,935	299,379,378
Percentage of purchases made from local suppliers	70.92%	79.32%	79.19%	70.16%	78.36%	79.36%	69.72%	89.12%	81.90%	31.38%	88.69%	89.69%	81.54%	81.54%	65.80%	69.72%	89.72%	89.72%	91.77%	91.77%	84.92%	84.92%	91.84%	91.84%

Percentage of Local Suppliers Contracted

Item	2016			2017			2018			2019		
	Colombia	Central America	Total Central	Colombia	Central America	Total Central	Colombia	Central America	Total Central	Colombia	Central America	Total Central
Total number of suppliers contracted	1,443	507	2,654	2,008	451	2,759	2,063	451	2,603	3,303	511	2,813
Total number of local suppliers contracted	1,959	415	2,414	1,926	382	2,423	1,926	449	2,375	2,148	434	2,587
Percentage of local suppliers contracted	93.11%	81.85%	90.96%	93.83%	80.27%	91.45%	92.46%	92.95%	91.24%	93.31%	87.73%	91.14%

Exposure to and Management of Risk

Item	Total Central		
	2017	2018	2019
Local suppliers	2,759	2,603	2,813
Level 1 suppliers classified as critical	756	774	1,081
Level 1 suppliers evaluated in the last three (3) years	490	605	921
Level 1 suppliers connected to the high risk in sustainability	61	53	33

Supply chain sustainability KPI

KPI	Total Central			Target
	2017	2018	2019	
Number of suppliers evaluated in ESG criteria	490	605	921	By 2020, increase the number of evaluated suppliers by 35%.
Implement new treatment measures for the identified risks to reduce their impact and / or probability, bringing the effectiveness rate of controls to 70%.	-	-	60%	By 2020, implement new treatment measures for identified risks to reduce their impact and / or probability, bringing the effectiveness rate of controls to 70%.
Percentage of suppliers' satisfaction with supply chain management	83	86	91	By 2020, achieve 89% satisfaction.

There is no 3-year data record, as this indicator was reformulated in 2019. Previously, the focus was to improve controls for "extreme" risks in the supply chain, that is, to change the assessment of weak to moderate controls.